



Operations Manager

Salary: Salary dependent on experience and up to 20% performance bonus

Benefits: Up to 7% matched pension, private medical insurance, and travel insurance

Hours/days per week: 37.5 hours/5 days

Place of work: Hybrid Working with 3-4 days per week at our Bradford Office

Reports to: Operations Director

About us

Heat in buildings accounts for more than a third of the UK's total carbon emissions, with more than two million businesses and 24 million homes burning fossil fuels for heating.

To achieve Britain's climate goals, there is an urgent need for a national shift from fossil fuel heating to low-carbon alternatives—and heat networks offer a proven, scalable option.

1Energy is the UK's leading developer of low-carbon, city-heat-networks. Our mission is to decarbonise heat in cities and towns across the UK, accelerating the transition to net zero.

Our heat networks provide the lowest cost, simplest and fastest route to decarbonising heat at scale and a long-term foundation for healthier, greener cities.

In just over three years, 1Energy has grown from a start-up to having over £600m of heat networks in development, with ambitions to deploy £1bn within the next eight years into building new networks.

1Energy is backed by a dedicated fund established by Asper Investment Management, which supports the development, construction and operation of our networks.

Our team are leaders in the heat network industry—having delivered and operated more than 100 district heating projects over the past 15 years.



About the job

As Operations Manager you will report to the Operations Director and be responsible for leading the day-to-day operations of the 1Energy Heat Network in Bradford, ensuring reliable heat delivery and exceptional customer service.

You will manage various operational and maintenance contracts, ensuring that all scopes of work are completed in compliance with heat supply contracts and regulations. By building strong relationships across the business and with contractors you will help to drive the programme forward.

You will join a successful team collaborating with internal and external stakeholders across engineering, commercial and delivery teams to achieve efficient operation of our heat networks, as a strong people-person, you will strengthen relationships and enhance our existing programme of work to achieve high performing operations across the portfolio of heat networks.

About you

You should be inspired by working with a team who deliver innovative network operations to the market and feel comfortable engaging with external stakeholders. You're expected to be an enthusiastic and dedicated team member, who stays calm under pressure, quickly builds new relationships and is willing to contribute wherever needed to keep the programme progressing.

What you'll do

- Responsible for day-to-day safe operations of heat network ensuring availability, reliability and integrity including participation in the 1E On Call management rota allowing for 365/24/7 operations.
- Manage operational contracts ensuring compliance to guaranteed standards of services and regulations
- Develop, review and oversee implementation of maintenance strategy ensuring targeted commercial performance is delivered
- Work closely with the Operations Director to ensure that assets and additional customer connections are technically and contractually ready for commercial operations
- Responsible for co-ordination of handover of projects from construction into operations
- Co-ordination and managing day 1 readiness plan of new customer connections ensuring that Operations & Maintenance (O&M) contractors are onboarded.
- Ensure that all technical documents and as built drawings are maintained and filed in accordance with 1Energy's document management system
- Support O&M procurement activities for operations team providing inputs to tendering process and operational schedules for contracts
- Manage operational budget for the project in accordance with the project business plan



What you'll need

- Minimum 5 years' experience in the energy sector, preferably with heat network expertise.
- Bachelor's degree or equivalent,
- High motivation to contribute to 1Energy's ambitions of low carbon heat networks
- Brilliant and engaging communicator in all forms
- Clear, structured and organised thinker
- Hard working and effective
- Excellent team player – able to work cross-functionally and bring people together
- Great written English skills

1Energy's team is comprised of head office remote and on-site roles, with our team members based across the UK; this is a hybrid role requiring working from our Bradford offices 3-4 days a week with occasional travel to other sites required to meet with customers, stakeholders and colleagues.

All applicants must be eligible to legally work in the UK.

Work with us

If this sounds like you, we'd love to hear from you. Please send us an email with your CV to: info@1energy.uk